



Managing and Supporting Student Diversity in Higher Education: A Casebook (Chandos Information Professional Series)

Robyn Benson, Margaret Heagney, Lesley Hewitt, Glenda Crosling, Anita Devos

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Managing and Supporting Student Diversity in Higher Education: A Casebook (Chandos Information Professional Series) Robyn Benson, Margaret Heagney, Lesley Hewitt, Glenda Crosling, Anita Devos Government initiatives in many countries emphasise social inclusion in higher education, resulting in a more diverse student population. This presents opportunities and challenges for academic and professional staff in managing and supporting these students. Managing and Supporting Student Diversity in Higher Education focuses on how students succeed amidst a culture of widening participation. The book is divided into seven chapters. The first introduces current literature and policies to present an international perspective on widening participation in higher education. The following five chapters present students' stories on topics including getting into higher education, the international experience, coping with education later in life, and identity. Stories are followed by implications for management and support, and discussion topics for practitioners. The book concludes by looking at how students succeed in higher education and the implications for managing and supporting student diversity.

- Provides an accessible and practical resource using students' own voices
- Emphasises how students from diverse backgrounds succeed in higher education
- Offers in-depth personal insights into issues facing learners from diverse backgrounds



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